Wild Oak Wellness — Terms of Use

Last Updated: January 2025

Welcome to **wildoak-wellness.com** (the "Website"), operated by Wild Oak Wellness ("Wild Oak Wellness," "we," "our," or "us"). By accessing or using this Website, you agree to these Terms of Use ("Terms"). If you do not agree, please discontinue use of the Website.

These Terms apply to all visitors and users of the Website and comply with applicable U.S. federal and California laws as of 2025.

1. Acceptance of Terms

By accessing or using the Website, you confirm that you:

- Are at least 18 years old (or the age of legal majority in your jurisdiction)
- Have read, understand, and agree to be bound by these Terms
- Are authorized to act on behalf of a business or organization (if applicable)

If you do not agree with these Terms, you may not use the Website.

2. Website Content & Intellectual Property

All Website content—including text, imagery, branding, wellness descriptions, retreat information, photography, graphics, videos, logos, and layout—is owned by Wild Oak Wellness or its licensors and is protected by intellectual property laws.

You may not:

- Copy, reproduce, distribute, or modify Website content
- Use content for commercial, promotional, or competitive purposes
- Scrape or harvest content using bots or automated tools
- Remove or alter copyright or proprietary notices
- Create derivative works of Website materials
- Present Website content as your own

You are granted a **limited**, **non-exclusive**, **revocable license** to view and use the Website solely for personal, non-commercial purposes.

3. Acceptable Use Policy

You agree **not** to use the Website to:

- Engage in unlawful, fraudulent, harmful, or abusive behavior
- Attempt to access restricted areas or bypass security systems
- Upload or transmit viruses, malware, bots, or harmful code
- Interfere with or disrupt Website operation
- Impersonate another individual or misrepresent your identity
- Collect or scrape information about other users
- Submit false, misleading, or harmful information

Violations may result in restricted access or other legal remedies.

4. Information You Submit

When you contact us through the Website—for retreat inquiries, wellness questions, appointments, or general communication—you agree:

- To provide accurate and lawful information
- That we may use your information solely to respond to your request or provide support
- Not to submit sensitive personal data (e.g., medical records, financial information, government IDs) unless explicitly requested and transmitted securely

All submitted information is governed by our **Privacy Policy**.

5. Health & Wellness Disclaimer

While Wild Oak Wellness may offer wellness services, guidance, or holistic experiences, the Website does **not** provide:

- Medical advice
- Professional diagnoses
- Treatment plans

- Mental health therapy
- Emergency services

Any wellness information provided is for **general informational purposes only**.

For medical or mental health conditions, please consult a qualified professional.

6. Third-Party Links

The Website may include links to external websites or booking platforms. Wild Oak Wellness is **not responsible** for:

- Third-party content or accuracy
- Privacy practices or security of external sites
- Services or products offered by third-party providers

Accessing third-party links is at your own risk.

7. Disclaimer of Warranties

To the fullest extent permitted by law, the Website is provided "as is" and "as available."

Wild Oak Wellness does **not** guarantee:

- That the Website will function without interruption
- That it will be error-free or secure
- That defects will be corrected
- That content is always accurate, complete, or current
- That the Website will meet your expectations

Your use of the Website is at your own risk.

8. Limitation of Liability

To the maximum extent allowed under U.S. and California law:

Wild Oak Wellness and its owners, employees, affiliates, and partners are **not liable** for any damages arising from:

- Use or inability to use the Website
- Errors, omissions, or inaccuracies in Website content
- Website downtime, interruptions, or failures
- Unauthorized access, data breaches, or security incidents
- Malware or harmful code transmitted through the Website
- Reliance on any wellness information
- Third-party links or services

This includes any direct, indirect, incidental, consequential, or punitive damages.

Your exclusive remedy is to stop using the Website.

9. Indemnification

You agree to indemnify and hold harmless Wild Oak Wellness from any claims, liabilities, damages, losses, or expenses arising from:

- Your violation of these Terms
- Your misuse of the Website
- Your violation of applicable laws
- Information or content you submit

10. Privacy & Data Protection

Your use of the Website is governed by our **Privacy Policy**, which explains:

- How we collect and use personal information
- Your privacy rights
- Data retention practices
- Security measures

By using the Website, you agree to our data practices.

11. Copyright & DMCA Compliance

If you believe that content on the Website infringes your copyright, you may submit a Digital Millennium Copyright Act (DMCA) notice to:

Wild Oak Wellness

4920 Clayton Rd., Fairfield, CA 94534 Email: happy@wildoakwellness.com

Phone: 707-295-3008

We will review and respond to valid copyright complaints promptly.

12. Changes to These Terms

We may update these Terms at any time.

When changes are made, the "Last Updated" date will be revised.

Your continued use of the Website after changes constitutes acceptance of the updated Terms.

13. Governing Law & Venue

These Terms are governed by the laws of the **State of California** and applicable federal laws. Any disputes will be resolved exclusively in the state or federal courts located in California.

14. Contact Information

For questions about these Terms of Use, please contact:

Wild Oak Wellness

4920 Clayton Rd., Fairfield, CA 94534 Email: happy@wildoakwellness.com

Phone: 707-295-3008